

Notice of Opportunity and Procedure to File Complaints with the Commission on Dental Accreditation

As one of the major sets of criteria documenting the high quality of our educational programs, the University of Tennessee Health Science Center, College of Dentistry is determined to continue its compliance with the standards of the Commission on Dental Accreditation (CODA). Accordingly, the College conducts an on-going outcomes assessment program to assure input and feedback from multiple sources, including students, describing the degree to which we are fulfilling our educational goals.

This notice is to inform you of an additional opportunity to provide feedback directly to the Commission on Dental Accreditation should you feel that the College is not following CODA policies and procedures or is not fulfilling CODA standards. The Commission on Dental Accreditation will review complaints that relate to a program's compliance with the accreditation standards. The Commission is interested in the sustained quality and continued improvement of dental and dental-related education programs but does not intervene on behalf of individuals or act as a court of appeal for treatment received by patients or individuals in matters of admission, appointment, promotion or dismissal of faculty, staff or students.

A copy of the appropriate accreditation standards and/or the Commission's policy and procedures for submission of complaints may be obtained by contacting the Commission at 211 East Chicago Avenue, Chicago, IL 60611-2678 or by calling 1-312-440-4653.

Additional details on the procedure for submitting complaints can be found at <http://www.ada.org/policies-and-guidelines/file-a-complaint>. The College requests the opportunity to address your complaint internally before seeking an investigation by the Commission on Dental Accreditation. If we can be of service in that regard, or if you have questions about your right to file a complaint either internally or externally, you can contact the administration at 1-901-448-1211 or mscarbecz@uthsc.edu.